#### Career Change in the Thai Public Sector

from the 20th Century to the Beginning of the 21st Century







#### NIsaDA Wedchayanon, Ph.D.

Associate Professor, GSPA, NIDA Bangkok, THAILAND E-mail: nisada.nida@gmail.com, nisada@nida.ac.th



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# 1. Objectives of the Study



## Objectives

1. Investigate the change of careers in the Thai public sector from 1875-2010





## Objectives

2. Study the effects of public reform toward the change of careers in the Thai public sector





## Objectives

# 3. Make recommendations to increase capacity of public personnel system

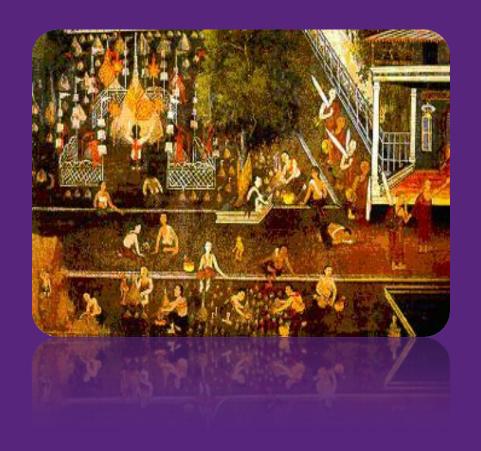




# 2. Significance of the Study



# Significance of the Study



1. Public sector as the biggest employer

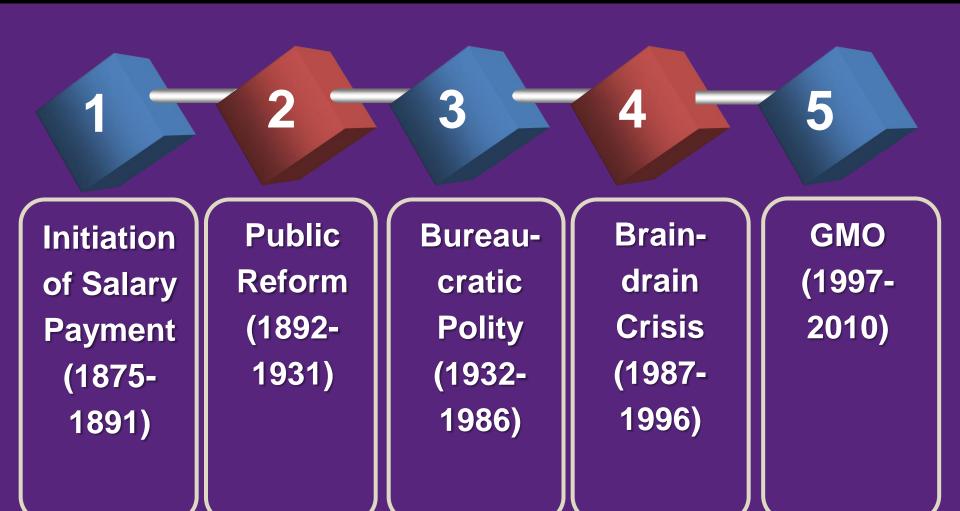
2. Career design and service delivery by civil servant



# 3. Scope of the Study



### Period of Time





# Focus of the Study

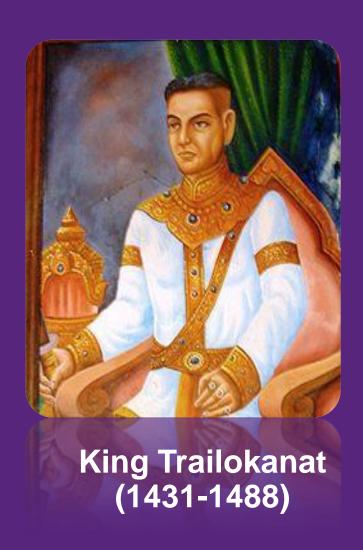


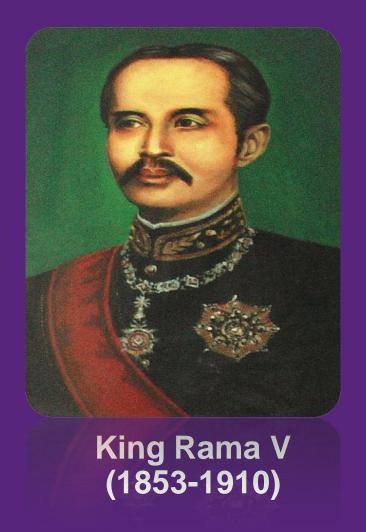


# 4. Background and Origin



### **Public Reform in Thai History**







### **Public Reform in Thai History**



2002 Public Reform?



# 5. Concept of Careers



# Concept of Careers in the Thai Public Sector

#### Two Periods of the Reform



1. Ayutthaya Period

2. Ratthanakosin Period



## **Ayutthaya Period**

### **Two Main Groups**

#### 1. Military

**Southern Provinces** 

2. Civil

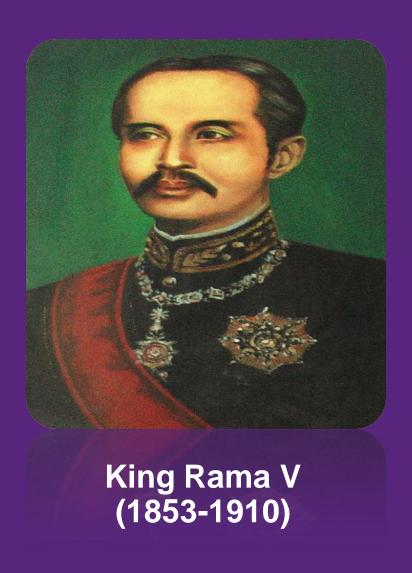
**Northern Provinces** 

# Centralization of Control of Manpower





## Ratthanakosin Period



# Public Reform 1892



### Ratthanakosin Period

#### Two Main Reasons of the Reform

- 1. External
  - **Environment**
- 2. Internal
  - **Environment**





### Ratthanakosin Period

### Change



Established a uniform provincial administration



# Comparison between motive of the Reform

### King Trailokanat



### King Chulalongkorn



**External Factor** 

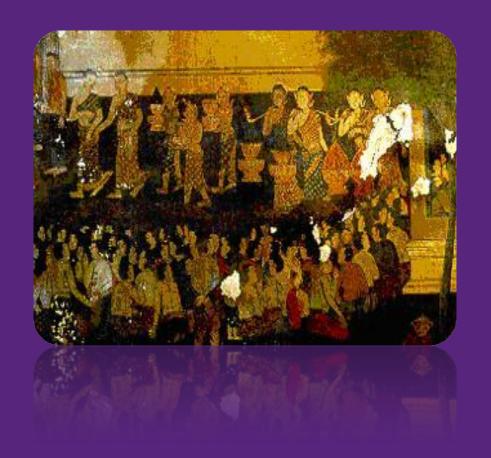
(Colonialism)

Internal Factor (Obsolete)



# Concept of Careers in the Thai Public Sector

#### **Two Periods of Careers**



1. Ayutthaya & Early Period of Ratthanakosin

2. Ratthanakosin Period

# Ayutthaya & Early Period of Ratthanakosin



### Manpower in Public Sector

### **Duty**

- King's Servant
- Prai som

**(18 years)** 

Prai luang

(20 years)



# Ayutthaya & Early Period of Ratthanakosin



#### **Qualification of Civil Servant**



The Three-Seal Law

- 1. Good family background
- 2. 31 years
- 3. Having military or civil knowledge or expertise
- 4. Intelligent and literate

### WISDOM for Change

# Ayutthaya & Early Period of Ratthanakosin

#### **Selection Criteria**



1.Kinship connection

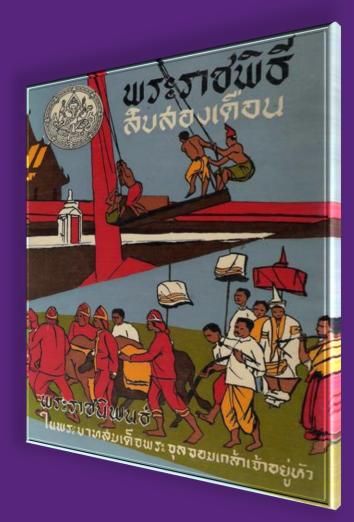
2. Personal relationships

# Ayutthaya & Early Period of Ratthanakosin



### Development

- 1. School
- 2. Training school
  - Preliminary course
  - Apprenticeship
  - Technical issues
- 3. Study abroad

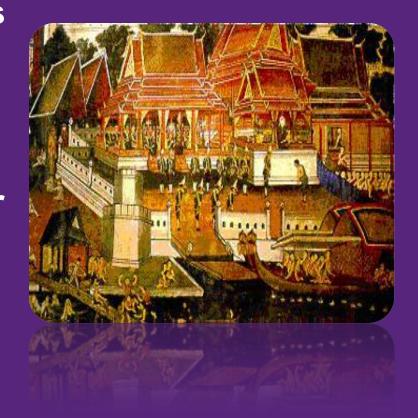


### NIDA WISDOM for Change

# Ayutthaya & Early Period of Ratthanakosin

#### **Motivation & Remuneration**

- 1. Duty (They had to pay fees 18 bahts/year.)
- 2. Kin muang
- 3. Honor, authority, higher rank, higher status,
- 4. Stability and career choice





### Ratthanakosin (1932-Present)

- 1. Bureaucracy resumed its growth.
- 2. First civil service regulation act
- 3. Civil Service Commission was set up.
- 4. Under the same regulations
- 5. Civil service as a career
- 6. Monthly salary





### **The Third Public Reform**



**Thaksin Shinawatra** 

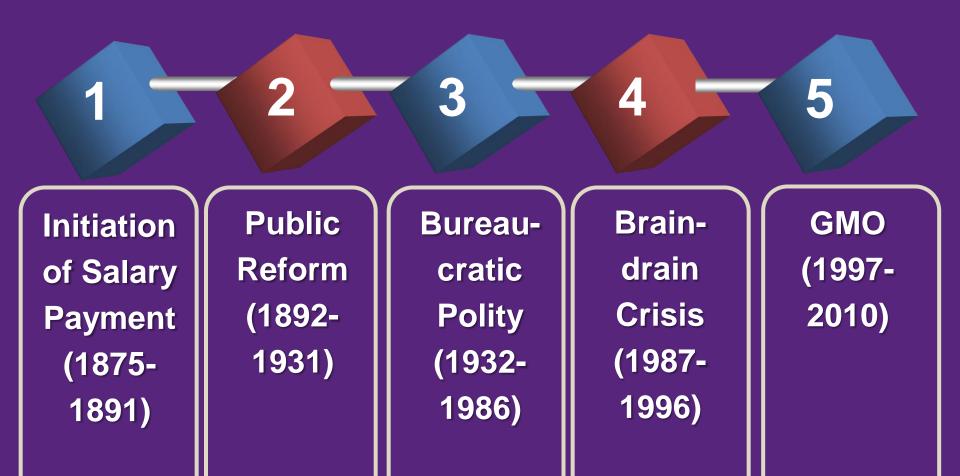
The reform brought a lot of impacts on public officials career.



# 6. Findings



### Period of Time



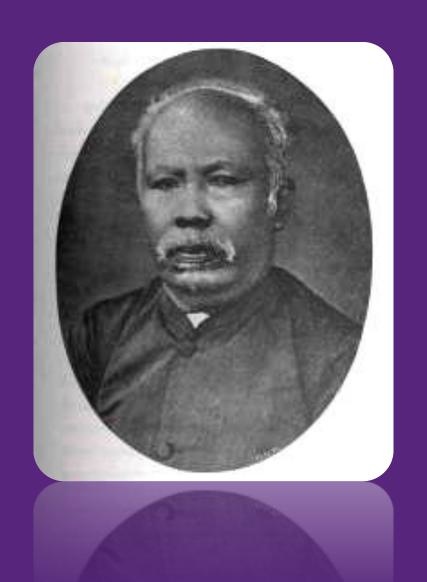


# Period 1: Initiation of Salary Payment (1875-1891)

Recruitment & Selection	Development	Retention
<ul> <li>For high official ranks → kinship</li> <li>Low official ranks → ablebodied man, retire 70 years</li> </ul>	<ul><li>Arts</li><li>Military knowledge</li><li>War books</li></ul>	<ul> <li>No salary</li> <li>Kin-muang system (Town- Ruling)</li> <li>Sakdina (Dignity) Initiation of monthly salary</li> </ul>

### WISDOM for Change

# Period1: Initiation of Salary Payment (1875-1891)



Prince Mahamala was the first civil servant who received monthly salary.



# Period 2: Public Reform (1892-1931)

Recruitment & Selection	Development	Retention
<ul> <li>More open</li> <li>Competitive examination</li> </ul>	<ul> <li>Rank</li> <li>classification &amp;</li> <li>career ladder</li> <li>Chatawa</li> <li>Tri</li> <li>To</li> <li>Ek</li> <li>Special level</li> </ul>	<ul> <li>Salary rates of each ministry were not the same.</li> <li>High status</li> </ul>



# Period 3: Bureaucratic Polity (1932-1986)

Recruitment & Selection	Development	Retention
<ul> <li>Population change</li> <li>The public sector was expanded.</li> <li>Different sources of civil servant through admission examinations.</li> </ul>	<ul> <li>Position classification <ul> <li>11 levels</li> <li>start from the very beginning</li> <li>grew in career</li> </ul> </li> <li>The civil service training was established in 1979.</li> </ul>	<ul> <li>Surcharges         <ul> <li>adjustable</li> <li>according to the</li> <li>cost of living was</li> <li>added up to</li> <li>salary.</li> </ul> </li> </ul>



### Period 4: Braindrain Crisis (1987-1996)

Recruitment & Selection	Development	Retention
<ul> <li>Highly skilled people turn away from the public sector, especially quality officials in scares branches.</li> <li>Recruitment and selection was centralized</li> </ul>	<ul> <li>Position classification was still used</li> <li>Pyramid</li> </ul>	• Salary was much lower than those in the private sector.



#### **Number of Manpower in Public Sector**



- > 66.79 million people
- 2.04 million civil service manpower
- > 20 ministries
- > 127 departments
- ➤ Total salary = 30 %

(OCSC, 2009)



Types of manpower	Number of manpower (million persons)						
manpowei	2004	2005	2006	2007	2008	2009	
Government officials	1.21	1.22	1.26	1.27	1.27	1.28	
Permanent employees	0.27	0.26	0.26	0.25	0.24	0.22	
Temporary employees	-	0.44	0.20	0.19	0.28	0.27	
Government employees		0.06	0.08	0.09	0.10	0.10	
Local Temporary employees	-	-	0.11	0.12	0.14	0.15	
Total	1.48	1.98	1.92	1.94	2.04	2.04	

Source: data from OCSC (2004, 2005, 2006, 2007, 2008, 2009)



#### **Broadbanding**

Collapses numerous job grades with narrow pay bands into a few broad job grades with wide pay bands.



- > Mobility
- Greater pay
- > Support
- Organizational structure



Recruitment & Selection	Development	Retention
<ul> <li>Civil servants were from a variety of sources, e.g., fast track</li> <li>Public employees</li> <li>Contract depended on performance</li> </ul>	<ul> <li>Broadbanding         <ul> <li>Executive</li> <li>Directive</li> <li>Academic</li> <li>General</li> </ul> </li> <li>Integrated with performance management system</li> <li>Technology, e.g., remote training</li> </ul>	<ul> <li>Public employees receive less benefit than civil servant</li> <li>Remuneration of middle and high management level employees was less than that in the private sector.</li> </ul>



# 7. Concluding Remarks



### **Concluding Remarks**

Period	Paradox			
1. Initiation of Salary Payment (1875-1891)	Integrity and honest	Patronage & closed system		
2. Public Reform (1892- 1931)	Internal equity	More centralized		
3. Bureaucratic Polity (1932-1986)	Internal equity	More centralized		
4. Brain-drain Crisis (1987-1996)	Empire building of public sector	Braindrain		
5. GMO (1997-2010)	Multidirectional careers	Job insecurity and increase of corruption		



### Corruption?

Year	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007
Number of Cases	1,633	2,128	2,372	2,219	2,769	3,231	2,291	2,043	2,980	2,829	3,029

**Source:** Data from Office of the Public Sector Anti-Corruption Commission (1999) and Office of the National Anti-Corruption Commission (2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007)

The research shows bribery, which is a criminal offense, was on the top in 1997 and negligence to their duties in 1998 and 1999. In terms of corruptions, by officials, 2000-2007, accusations of authority abuse were very high.



#### Recommendations

- 1. Multidirectional careers that balance between the interests of public sector and government employees should be focused.
- 2. Employability programs should be set up in order to enhance the competences of the government employees.
- 3. Changing the values of government officials is the critical challenge.

# Thank You!





#### NISADA Wedchayanon, Ph.D.

Associate Professor, GSPA, NIDA Bangkok, THAILAND E-mail: nisada.nida@gmail.com, nisada@nida.ac.th